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## PUBLIC NOTICE

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### Credit Card Surcharge

Credit surcharges were suspended upon the introduction of COVID safety measures in 2020 when the use of cash was discouraged. That time has now well passed and due to the high cost of accepting payment via EFTPOS, it has become necessary for these costs to be recouped.

As from Wednesday 2 October 2024 all transactions over the counter or telephone via card will incur a surcharge as follows:

- Visa Debit/Credit (combined) = 1.1%
- Mastercard Debit/Credit (combined) = 1.2%
- Eftpos Debit Card = 0.45%

Please note we are unable to accept American Express or United cards for payment.

**NATALIE BIRD**  
**ACTING CHIEF EXECUTIVE OFFICER**  
PN NB2401